

Dr. Bryan K. Williams

KEYNOTE SPEAKER • AUTHOR • CONSULTANT



About Bryan:

Dr. Bryan K. Williams is a highly sought after keynote speaker, consultant, and author. His passion is to serve others so they may better serve the world. He has facilitated workshops and delivered keynotes worldwide for various companies in diverse industries.

Bryan was the Global Corporate Director of Training & Organizational Effectiveness for the Ritz-Carlton Hotel Company, and is very passionate about helping companies reach high levels of service and organizational excellence. Bryan is the author of six books, and holds a Doctor of Management in Organizational Leadership. He is also the founder of the acclaimed BW Leadership Academy, the STRONG Leader Institute, Manager Skills Workshop, and Optimize YOU 3-Day Retreat.

My style:

My training sessions have been described as “engaging”, “dynamic”, “powerful”, and “inspirational” to name a few. It is my deepest desire for each person to leave the session with practical and applicable tips that can be used immediately.

Speaking topics:

- Delivering World-Class Service
- Work Like You Own It!
- Leading a 5-Star Team
- From Great to World-Class
- Plus More!

Industries:

Healthcare; Luxury hotels/
restaurants/spas; Education;
Country Clubs; Private aviation;
Commercial Real Estate;
Government;
Fitness, plus several more!



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“Bryan Williams WOW’d our audience of more than 1600 individuals! He shared stories to connect with the audience, incorporated humor to make a point, and definitely left our guests with tangible take-aways to inspire them to strive for excellence in every way. Bryan was an event-organizers dream by offering his best performance in a low maintenance manner. He is easy and fun to work with as he truly understood that he and our organization were “in it together” to ensure our guests had a tremendous day. I cannot wait to be around Bryan again... his energy is contagious!”

-Ericka Heiser

President, Day of Excellence-Rapid City

Bryan is, hands-down, the most engaging and inspiring customer service speaker we’ve had. His presentation was relatable – on both a personal and professional level – and left our employees feeling empowered, confident, and with a renewed sense of purpose.

-Stephanie F. Brown

SVP, AKRIDGE

Bryan really wowed our management team with his energy, passion, and expertise. Every attendee was motivated by his powerful message and walked away with tips and tools to take action to make improvements.

-Theresa Scolaro

AVP, MedStar Ambulatory Services

Six Books



Four Events

